



Top Reasons to Partner with Canon Medical Systems as your Full-Service OEM

Partnering directly with Canon Medical for your imaging equipment service needs delivers the expertise, infrastructure, and proven track record of excellence that simply can't be matched by third party vendors.

As an Original Equipment Manufacturer, Canon Medical's PerformanceCARE service platform offers significant advantages, such as industry-leading cybersecurity and high uptimes, to keep your imaging equipment up and running at its fullest potential. Backed by our philosophy of collaboration and global R & D, we partner with you to determine the most advanced solutions and support. This trusted partnership enables you to focus on your top priority — giving patients the high-quality care they deserve.



Securing your Workflow and High System Uptime

Our **InTouch call center** provides fast, comprehensive support and expert advice that is up on the latest updates of your equipment.

Our **in-house experts** know about your equipment, enabling them to make the distinction between technical and application issues quickly and provide **resolutions stat**.

We offer **education** onsite or at our training facility, whichever fits best with your work schedule.

We provide **proactive and predictive tube and service monitoring** with our InnerVision® Plus to keep your service downtime manageable and planned proactively and conveniently for you.

With **parts depots** strategically located across the country, we are committed to delivering OEM certified parts faster than industry standards.

We supply a **low ratio of customers to engineers** and service managers in the field.

Regulatory Compliance

As an Original Equipment Manufacturer (OEM), we are closely regulated by the FDA to provide the **highest quality, safety, and effectiveness** when servicing your medical device.

We provide you with an online portal, 360Connect, which enables you to **access up-to-date service history**, schedule a planned service call or update, create regular reports, and much more.

Keeping you Cyber Secure

Our cybersecurity efforts and platform are proven and tested by the Department of Defense Risk Management Framework and assure that your instruments remain **intrusion-free**.

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