Canon

Stay Connected with 360° Connect

Manage the Information
You Need, When You Need It

Experience the ultimate in simplicity and ease-of-use with Canon Medical's customized online portal. 360° Connect delivers centralized, flexible, and automated access to everything you need to efficiently maintain, manage, and monitor your equipment.
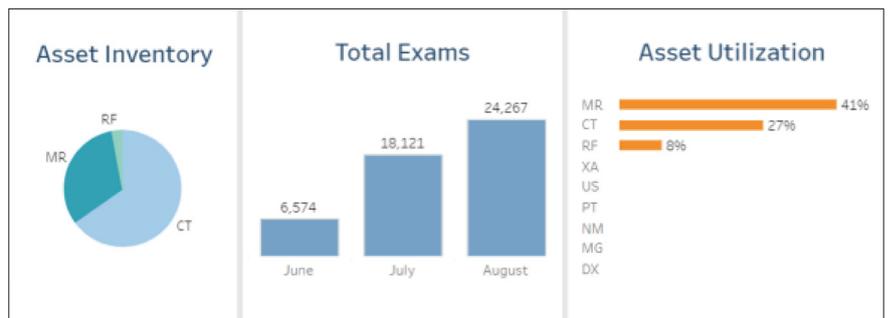
Canon Medical introduces another two additions of value-added services to our 360° Connect customer portal.

Utilization Management Dashboard

As part of your Canon Service Agreement, you gain access to reports powered by Glassbeam Clinsights™ analyzing exam volumes and utilization data to improve the delivery of care on your Canon Imaging systems. As a cloud-based solution, Glassbeam Clinsights™ is vendor agnostic and can scale to include all OEM solutions and imaging modalities in a single pane of glass with role-based views for different stakeholders.

The dashboard provides better data visibility and analysis allowing radiology teams to optimize workflow, increase performance and make more informed decisions focusing in the following areas:
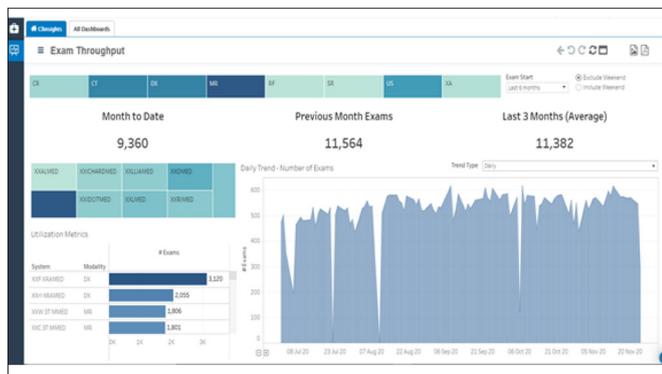
• Exam Throughput

• Asset Utilization

• Asset Inventory
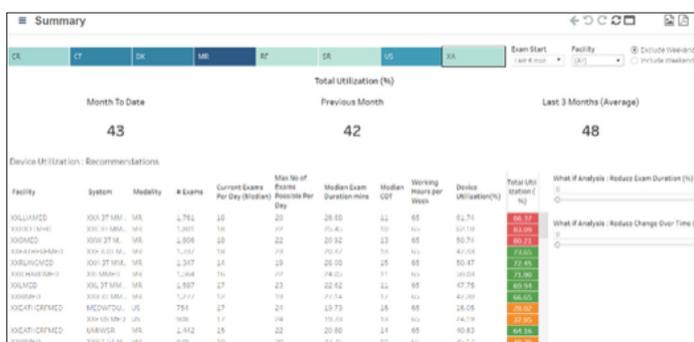
Utilization Management Dashboard continued

Exam Throughput

- Understand exam throughput and spot trends
- Identify which are your top modalities from an exam throughput
- Identify assets that are your primary workhorse
- This report assists in **understanding daily/weekly/monthly throughput by modality.**
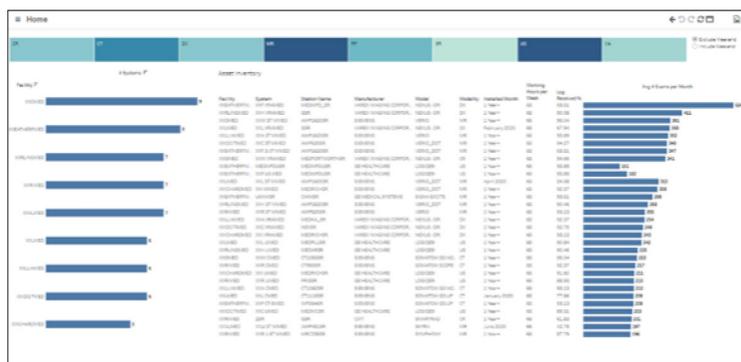

Asset Utilization

- Understand utilization of every asset in your organization
- Get insights into possible reasons for lower utilization and knobs that you can tune to increase utilization
- Benchmark your organization utilization against the industry and check where you stand
- **Understand how each of your radiology assets are utilized and areas of optimization to increase utilization.**

Asset Inventory

- Understand your installbase by modality and manufacturer
- Installation Month and Working hours per device
- Understand % of data being sent by each device (indicates downtime / network issues)
- **Quick summary of all your radiology assets**

Canon solution for the Utilization Analytics market, powered by Glassbeam, is a game-changer for the healthcare industry. It dramatically shifts the economics of how to track fleet-wide utilization data, operational metrics to slow down revenue leakage, and ultimately help make effective capital expenditure.

Cybersecurity Health Score

In our first step of ensuring full visibility of the security implementation at your facility, Canon Medical Systems has implemented a Cybersecurity Health Score that can be accessed at any time for our InTouch service agreement and warranty customers. This Health Score implements a high-level calculation that provides the risk to the facility with providing both the vulnerability of that asset as well as the threat vector in protecting any possible vulnerabilities.

The Health Score provides information about your Firewall and about your fleet upgrade status. Between the threat level of your firewall appliance and the vulnerability of your modality there are three measurable categories and reporting for both OS patch status and vulnerability due to firewall:
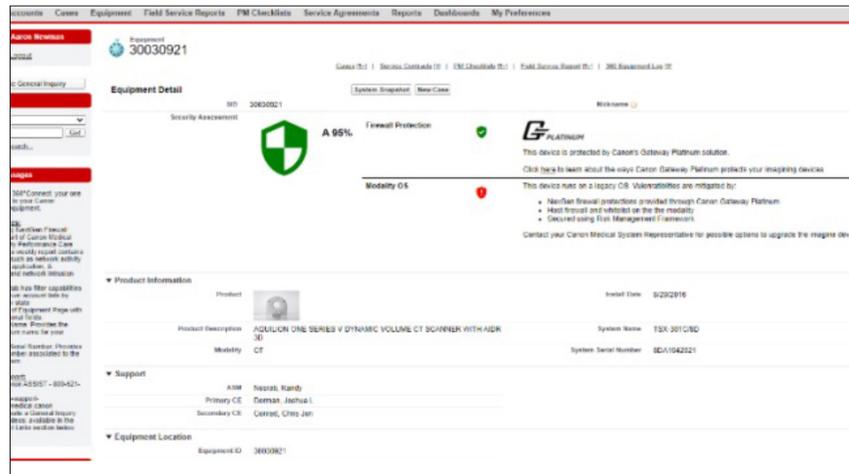
• Good

• Moderate

• Need Attention

OS Patch*

State of vulnerability of system based on OS patching.

Firewall*

State of vulnerability due to firewall appliance.

Platinum Firewall Report

Using Firewall Insights, an overall report is created and provided to your security team or anyone else that would like to view overall statistics over the past week. This is fully customizable however typically will include Detected Intrusions, Risk Rating, Applications, Protocols used, Users, Source IP's, Destination IP's, File Content, and Traffic by Risk.

*Reporting availability dependent on modality

Developed in collaboration with customers for customers, **360° Connect** is yet another way you can save time, boost productivity, and optimize your processes with Canon Medical Systems.

24/7 Access

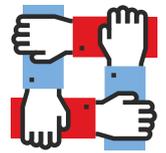Central, flexible and automated access available anytime.

- Get access to systems — independent of location.
- Customize access for your systems and departments.
- Access automated reports for easy download and distribution.

Comprehensive Visibility

Location-independent visibility simplifies management.

- See important documents, such as Service Agreement and Field Service Reports.
- View System Environment and Assets, such as Tube rotation count, Helium Levels, and Uptime, across locations.

Centralized Management

Easily access reports, anytime and anyplace.

- Manage cases, field service reports, service history, and preventative maintenance checklists.
- Documents needed for audit compliance at your fingertips.

Experienced Teams at Your Service

An expert, dedicated team makes it easy to get support when you need it.

- Powerful, personalized support with your Canon Medical team.
- Know your Canon Medical Service, Application, and Sales teams — and open up communication whenever you need to.

Maximize Return on Investment

Improved processes deliver unprecedented advantages

- Save time
- Boost productivity
- Optimize use of equipment

Click here https://us.medical.canon/360-degree/connect/ to learn more about our 360° Connect customer portal.

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Made For life