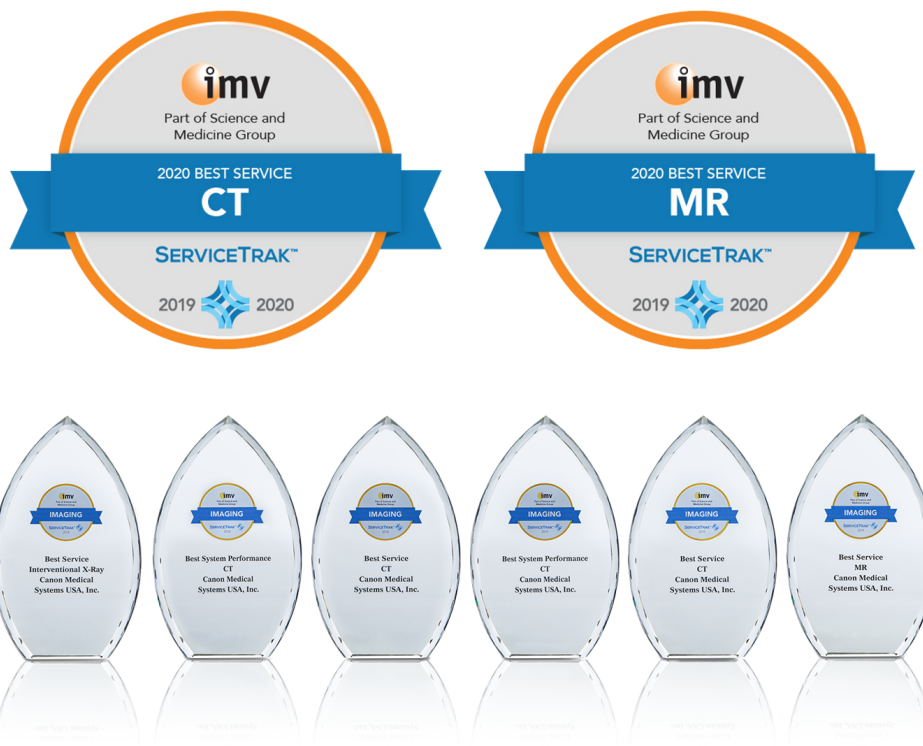




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Canon Medical Systems Recognized with Best Service Awards from IMV ServiceTrak

Recognition for CT and MR Service Based on Over 1000 Customer Surveys



TUSTIN, CA, December 8, 2020 - Canon Medical Systems USA, Inc. has earned top awards for CT and MR service according to data gathered during IMV's 2020 ServiceTrak customer surveys. The award in each category is given to imaging system vendors that receive the highest percentage of highly satisfied customer responses.

"Now, more than ever, customers need a technology and service partner that they can count on. Their focus should be on treating patients and not worrying about service needs," said Dominic Smith, vice president, Service Field and Sales. "I am proud that once again our Canon Medical team has been recognized for going above and beyond to support our customers. We appreciate our customers loyalty and continued confidence in our ability to offer tools and system uptime to help them best serve their patients."

According to IMV, overall OEM service performance is heavily impacted by attitude of service engineer and meeting system uptime expectations. IMV is one of the leading market research and business intelligence providers to the diagnostic imaging industry.

About Canon Medical Systems USA, Inc.

Canon Medical Systems USA, Inc., headquartered in Tustin, Calif., markets, sells, distributes and services radiology and cardiovascular systems, including CT, MR, ultrasound, X-ray and interventional X-ray equipment as well as eye care medical imaging systems. For more information, visit Canon Medical Systems' website at <https://us.medical.canon>.

About Canon Medical Systems Corporation

Canon Medical offers a full range of diagnostic medical imaging solutions including CT, X-Ray, Ultrasound, Vascular and MR, as well as a full suite of Healthcare IT solutions, across the globe. In line with our continued Made for Life philosophy, patients are at the heart of everything we do. Our mission is to provide medical professionals with solutions that support their efforts in contributing to the health and wellbeing of patients worldwide. Our goal is to deliver optimum health opportunities for patients through uncompromised performance, comfort and safety features.

At Canon Medical, we work hand in hand with our partners - our medical, academic and research community. We build relationships based on transparency, trust and respect. Together as one, we strive to create industry-leading solutions that deliver an enriched quality of life. For more information, visit the Canon Medical website: <https://global.medical.canon>.

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