

Canon Medical Systems USA, Inc. vigorously protects Protected Health Information (PHI), Personally Identifiable Information (PII), and security of diagnostic medical imaging equipment. With the release of Ransomware and other malicious attacks that has crippled many healthcare facilities across the globe, Canon Medical is committed to provide our customers with comprehensive security solutions in an effort to minimize security vulnerabilities and maximize network protection to Canon Medical diagnostic imaging devices.



For customers that are not currently under Canon Medical Systems USA warranty or service agreement, Canon Medical offers a vendor and modality neutral firewall appliance called eProtect to isolate and secure any diagnostic imaging equipment from undesired network traffic. eProtect is an external hardware appliance residing in series of the diagnostic equipment and the facility network.

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2441 Michelle Drive, Tustin CA 92780 | 800.421.1968



eProtect uses 1:1 NAT and IP/Port filtering to isolate and segment the diagnostic imaging equipment. This isolation ensures the equipment is isolated from undesired network traffic such as Viruses, Malware, and Malicious attacks. eProtect can be easily configure using a Windows PC or Laptop. Instructions and a dedicated support hotline are available to assist with questions or concerns.

Contact Canon Medical Systems Service Networking Support

Email ServiceNetworkingSupport@us.medical.canon with any questions or concerns.

Office: (855) 579-1968

Contact Canon Medical Systems security

Email CanonMedicalSystemsSecurity@us.medical.canon with any questions or concerns.

24/7 Support: (800) 521-1968

Visit Canon Medical Systems security

<https://us.medical.canon/service-and-support/enterprise-integration/network-security-policy/>

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