Canon
CANON MEDICAL GROUP

Made For life

An Update for Our Customers

At Canon Medical, we recognize that our customers depend on us not only for innovative medical technology, but also for reliable delivery and clear communication.

We are currently experiencing supply chain constraints affecting the delivery timing of certain equipment. These challenges are primarily related to the availability of critical components. We understand the impact these delays can have on our customers' operations and planning, and we sincerely regret the disruption.

We are actively working with our factory in Japan to address these constraints and provide greater predictability around delivery timing. At the same time, we are communicating directly with affected customers regarding their individual orders and working with them to identify the best path forward based on their specific needs.

Our customers remain our priority, and we are committed to keeping them informed as we work through these challenges.

Tsuneo “Neo” Imai
President and CEO
Canon Medical Systems USA