

April 2017

Dear Valued Toshiba Medical Customer,

As Toshiba Medical and Canon join forces, we look forward to the synergies this partnership will offer our customers. Our healthcare business is thriving and the strength of Toshiba Medical is the reason Canon, a well-respected, global leader in imaging solutions, acquired us.

Together, Toshiba Medical and Canon have several exciting milestones ahead, including a name change happening in January 2018. We plan to celebrate the name change and will share more details in the coming months.

Recently, there was news coverage about our former parent company, Toshiba Corporation, and its ongoing financial trouble. While we are saddened by this news, it does not impact Toshiba Medical, as we are a subsidiary of Canon.

Canon has a strong vision for building a world-class healthcare enterprise and we are certain that Toshiba Medical's 100 year history and our "Made for Life" philosophy will continue to drive this company forward.

We thank you for your business and continued support. We look forward to sharing more news about the Toshiba Medical and Canon partnership with you. Should you have any questions that cannot be addressed by your local representatives, I invite you to contact me or any other senior executives here at Toshiba America Medical Systems, Inc.

Sincerely,

Shuzo Yamamoto President and CEO

Toshiba America Medical Systems, Inc.