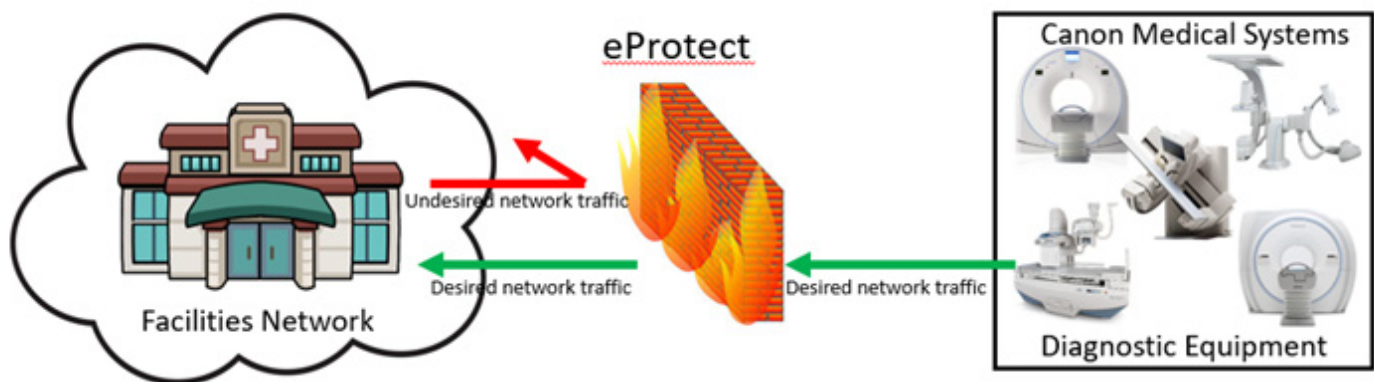


Canon Medical Systems USA, Inc. protects Protected Health Information (PHI), Personally Identifiable Information (PII), and security of diagnostic medical imaging equipment vigorously. With the release of Ransomware and other malicious attacks that has crippled many healthcare facilities across the globe, Canon Medical Systems USA is committed to providing our customers with comprehensive security solutions in an effort to eliminate security vulnerabilities.

In keeping with the widespread advancement of Information Technology (IT) within the medical imaging industry, Canon Medical Systems USA recognizes the importance of cybersecurity and protection of PHI and PII. However, when diagnostic medical imaging devices are connected to networks, they can become susceptible to malware attacks. Therefore, all customers must ensure that adequate security measures have been implemented into their network.

For customers that are not currently under a Canon Medical Systems USA warranty or service agreement, CMSU offers a firewall appliance called eProtect to isolate and secure the diagnostic imaging equipment from undesired network traffic. eProtect is an external hardware device that resides in series of the diagnostic equipment and the facility network.



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eProtect uses 1:1 NAT and IP/Port filtering to isolate and segment the diagnostic imaging equipment. This isolation will ensure the equipment is isolated from undesired network traffic such as Viruses, Malware, and Malicious attacks.

eProtect can easily be configured using a Windows PC or Laptop connected to Ethernet port 2 on the hardware appliance. Instructions and a dedicated support hotline are available to assist with questions or concerns.

#### **Contact Canon Medical Systems Service Networking Support**

Please email [ServiceNetworkingSupport@us.medical.canon](mailto:ServiceNetworkingSupport@us.medical.canon) with any questions or concerns.

**Office:** (855) 579-1968

#### **Contact Canon Medical Systems security**

Please email [CanonMedicalSystemsSecurity@us.medical.canon](mailto:CanonMedicalSystemsSecurity@us.medical.canon) with any questions or concerns.

**24/7 Support:** (800) 521-1968

#### **Visit Canon Medical Systems security**

<https://us.medical.canon/service-and-support/enterprise-integration/network-security-policy/>

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